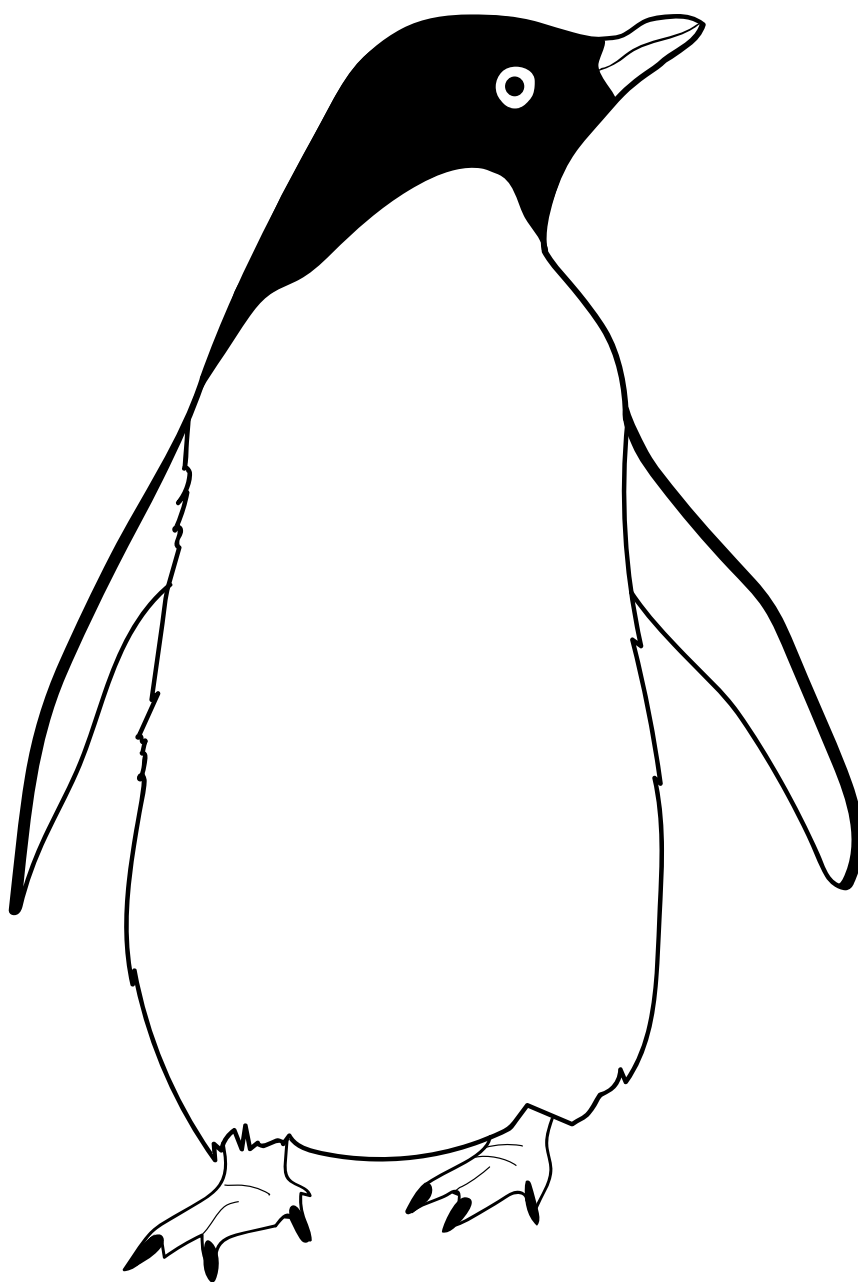


# GETTING READY FOR WINTER COMPETITION

HOME  
ENERGY  
SCOTLAND



MEET OUR FRIEND CHILLY! EVEN THOUGH PENGUINS LIVE IN COLD PLACES, THEY STILL NEED TO KEEP WARM AND HUDDLING TOGETHER IS HOW THEY USUALLY DO IT. CAN YOU DESIGN A WAY TO KEEP HIM COSY OVER THE COLDER MONTHS?

**WIN**

AN ALL EXPENSES  
PAID FAMILY DAY OUT  
AT EDINBURGH ZOO

SEE OVER

# GETTING READY FOR WINTER COMPETITION

In partnership with Edinburgh Zoo, the winner will receive a family day out to Edinburgh Zoo. This will include a family entrance ticket, lunch at one of their restaurants, public transport to and from Edinburgh Zoo (if required) and a gift card to buy a little something at the gift shop at the end of your visit.

The competition is open to children aged 12 and under, and will close on **Wednesday 12 February 2020**. All entries will be judged by Home Energy Scotland in partnership with Edinburgh Zoo.

For full terms and conditions visit <http://bit.ly/ChillythePenguin2019>

Please post your entry to:

**Home Energy Scotland South East, Changeworks, 36 Newhaven Road, Edinburgh, EH6 5PY** or pop it through the door.

<b>NAME OF ENTRANT</b>	<b>AGE</b>
_____	_____
<b>NAME OF PARENT/GUARDIAN</b>	
_____	
<b>ADDRESS</b>	
_____	
<b>TELEPHONE</b>	
_____	
<b>EMAIL</b>	
_____	

## Stay in touch with us

Energy Saving Trust (Home Energy Scotland) is collecting and retaining your information so that we can provide you with advice and support to switch energy supplier and reduce your energy bills as requested. We would like to be able to send you useful information to help you save energy every day, at home, on the move and at work. You can change your mind at any time. Are you happy to receive this information?

**By email** Yes  No  **By post** Yes  No  **By telephone** Yes  No

For further information about how we use your data please see Energy Saving Trust's privacy policy available at [energysavingtrust.org.uk/privacy](http://energysavingtrust.org.uk/privacy), or from our Data Protection Officer by writing to **Energy Saving Trust, Ocean Point 1, 94 Ocean Drive, Edinburgh EH6 6JH** or [dataprotectionofficer@est.org.uk](mailto:dataprotectionofficer@est.org.uk). Calls are free from landlines and most mobile telephone networks.



# SOME SIMPLE TIPS TO KEEP YOU COSY FOR LESS THIS WINTER

- Set heating controls\* to manage the temperature of your home – remember to use the weekday and weekend settings. It could save you around **£80** a year.
- Draught-proofing your windows and doors can save you **£22** a year on your energy bills.
- Regularly compare your energy suppliers to get the best deals, visit **[energycompare.citizensadvice.org.uk](https://energycompare.citizensadvice.org.uk)** to get started.
- Using a smart meter could save £15 on electricity bills and £10 on gas bills a year – speak to your energy supplier to install one.
- Over winter, check out **[www.travelinescotland.com](http://www.travelinescotland.com)** to get updates on the roads, and information on the best way to travel.

Home Energy Scotland can help you do a Home Energy Check to see how much you currently use, and look at ways you can save energy and money.

Give us a call free on **0808 808 2282** to chat to one of our friendly advisors, or visit **<https://homeenergyscotland-advice.est.org.uk/HEC/>** to complete your Home Energy Check online.

\* A full set of heating controls includes a programmer, thermostatic radiator valves and a room thermostat.



# USEFUL NUMBERS FOR THE WINTER MONTHS

## HOME ENERGY SCOTLAND – 0808 808 2282

Call for free advice on how you can keep your home cosy for less over the colder months.

## NHS 24 – 111

You should phone **111** if you're too ill to wait until your GP practice reopens.

## SGN CUSTOMER SERVICE HELPLINE

**0800 912 1700**

If you smell gas or are worried about gas safety, call the national gas emergency number immediately on **0800 111 999**.

## SCOTTISH WATER CUSTOMER HELPLINE

**0800 0778 778**

This helpline is open 24 hours a day, 7 days a week to handle enquiries.

## SCOTTISH FIRE AND RESCUE SERVICE

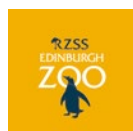
**0800 0731 999**

Call to book a free home fire safety visit. They will help you sort out a fire escape plan and fit smoke alarms free of charge if your home needs them.

## PRIORITY SERVICES REGISTER

The Priority Services Register is a free service provided by suppliers and network operators to customers in need. To find out if you are eligible and how you can register for free, visit the Ofgem website at <http://bit.ly/PriorityServicesRegister>

HOMEENERGYSCOTLAND.ORG  
**0808 808 2282**  
FUNDED BY THE SCOTTISH GOVERNMENT



delivered for Scotland by  
**energy saving trust**

